

Financial results presentation

Q4 and Financial year ended 31 March 2010

13 May 2010

Forward looking statements - important note

The following presentation contains forward looking statements by the management of Singapore Telecommunications Limited ("SingTel"), relating to financial trends for future periods, compared to the results for previous periods.

Some of the statements contained in this presentation that are not historical facts are statements of future expectations with respect to the financial conditions, results of operations and businesses, and related plans and objectives. Forward looking information is based on management's current views and assumptions including, but not limited to, prevailing economic and market conditions. These statements involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those in the statements as originally made. Such statements are not, and should not be construed as a representation as to future performance of SingTel. In particular, such targets should not be regarded as a forecast or projection of future performance of SingTel. It should be noted that the actual performance of SingTel may vary significantly from such targets.

"S\$" means Singapore dollars and "A\$" means Australian dollars unless otherwise indicated. Any discrepancies between individual amounts and totals are due to rounding.

Asia's Leading Communications Company

Chua Sock Koong
Group CEO



Group Q4 FY10: strong performance

Group performance

Revenue
➤ up 25%

S\$4,471m

Underlying NPAT
➤ up 7%

S\$1,022m

Singapore

Revenue
➤ up 13%

S\$1,640m

EBITDA¹
➤ stable

S\$579m

Optus

Revenue²
➤ up 6%

A\$2,232m

EBITDA²
➤ up 5%

A\$610m

Regional Mobile

Customers³
➤ up 17%

293m

Earnings⁴
➤ up 12%

S\$546m

1. Excludes Group and International Business net corporate costs
2. In A\$ terms
3. Group mobile subscribers, including SingTel, Optus and Regional Mobile Associates
4. Based on the Group's share of Regional Mobile Associates earnings before tax and exceptionals

Total dividends increase 14%

Total cash distribution per share

14.2¢

10-year cumulative payout¹
 • 74% of NPAT

\$24bn

Proposed final dividend

• payable Aug 2010

8.0¢

Interim dividend

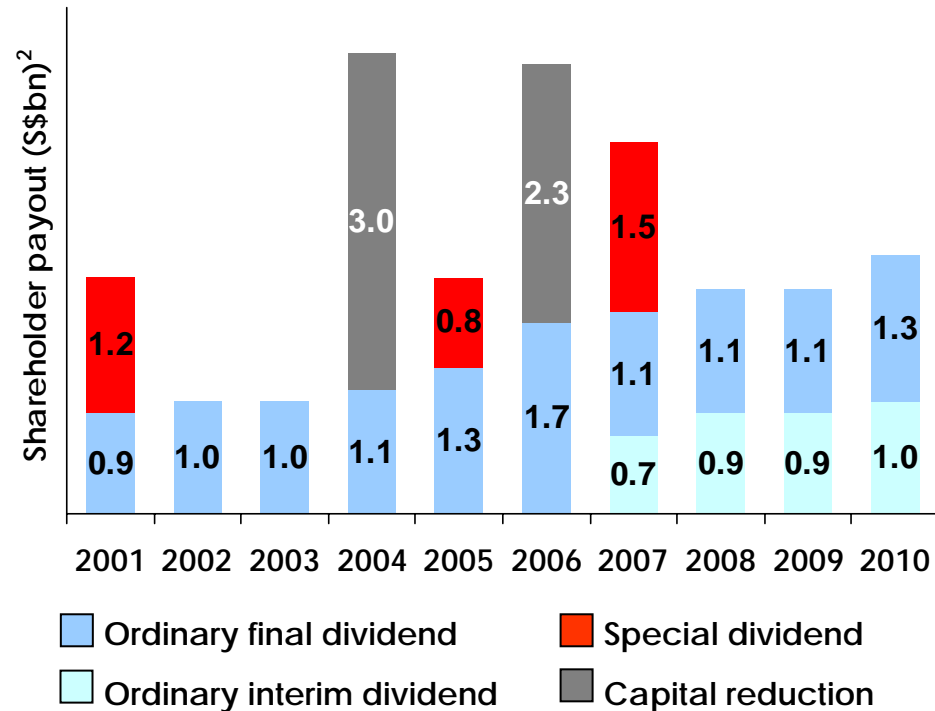
• paid Jan 2010

6.2¢

Ordinary payout ratio

• within range of 45-60%

58%



1. Cash distribution as % of NPAT

2. All dividends paid after the FY07 interim dividends are one-tier exempt dividends without tax credits

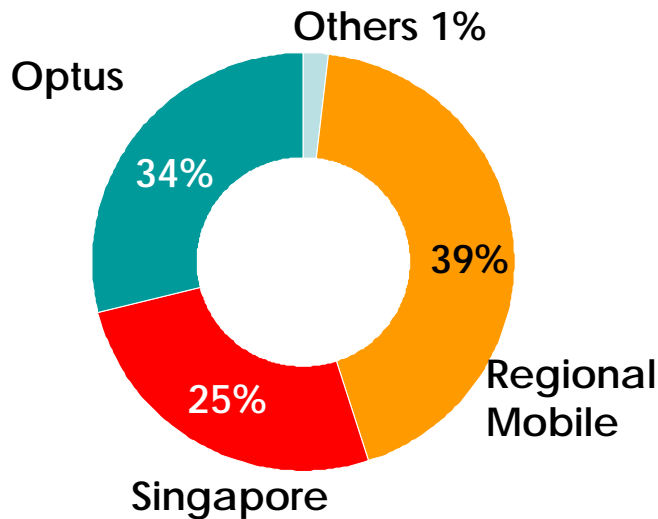
Group Q4 FY10 highlights

Proportionate EBITDA¹ outside Singapore

75%

Group

Successfully completed S\$600m bond issue



Singapore

mio TV customer reached²

200k

Extended lead in international IP-VPN services³



Optus

Highest mobile net adds in 5 years

254k

Increased data capacity with additional 3G spectrum

Regional Mobile

Bharti signed definitive agreement to acquire Zain's African operations⁴

15 countries

India 3G auction ongoing

1. Based on 3 months to Mar 10
2. As at Apr 10
3. Asia Pacific ex Japan
4. Excluding Morocco and Sudan

Q4 FY10: solid revenue growth

S\$m	3 months to Mar 10	3 months to Mar 09	YoY % change	3 months to Dec 09	Sequential % change
Operating revenue	4,471	3,566	25.4%	4,450	0.5%
Operational EBITDA	1,336	1,150	16.2%	1,233	8.4%
- margin	29.9%	32.2%		27.7%	
Associates (ex exceptionals)	574	514	11.8%	592	(3.1%)
EBITDA ¹	1,901	1,680	13.1%	1,825	4.1%
Net profit	1,015	903	12.4%	991	2.5%
Exclude: Exceptional items ²	7	56		(1)	
Underlying net profit	1,022	959	6.6%	990	3.2%

1. Operational EBITDA+share of results of associates








2. Exceptional items, exceptional tax and currency translation gains

Group FY10: strong execution

S\$m	12 months to Mar 10	12 months to Mar 09	YoY % change
Operating revenue	16,871	14,934	13.0%
Operational EBITDA	4,847	4,431	9.4%
- margin	28.7%	29.7%	
Associates (ex exceptionals)	2,420	2,031	19.2%
EBITDA ¹	7,257	6,482	11.9%
Net profit	3,907	3,448	13.3%
Exclude: Exceptional items ²	3	7	
Underlying net profit	3,910	3,455	13.1%

1. Operational EBITDA+share of results of associates
2. Exceptional items, exceptional tax and currency translation gains

Foreign exchange movements

Currency	Exchange rate ¹	Currency appreciation / (depreciation) against S\$	
		YoY	QoQ
1 AUD ² 	S\$ 1.2686	26.3%	-
INR 	32.7	0.9%	2.1%
IDR 	6,579	14.5%	3.3%
PHP 	32.8	(3.8%)	2.4%
THB 	23.4	-	2.1%
BDT 	49.3	(8.4%)	0.4%
PKR 	60.2	(14.4%)	(0.5%)

1. Average exchange rates for the quarter ended 31Mar 10
2. Average A\$ rate for translation of Optus' operating revenue

Trends in constant currency terms¹

3 months to Mar 10	4Q FY10 (reported S\$m)	YoY % change (reported S\$)	YoY % change (at constant FX) ¹
Group revenue	4,471	25.4%	8.9%
Group underlying NPAT	1,022	6.6%	(2.0%)
Optus revenue	2,831	34.0%	6.1%
Associates earnings ²	574	11.8%	5.6%
12 months to Mar 10	FY10 (reported S\$m)	YoY % change (reported S\$)	YoY % change (at constant FX) ¹
Group revenue	16,871	13.0%	7.9%
Group underlying NPAT	3,910	13.1 %	11.6%
Optus revenue	10,876	15.9%	7.5%
Associates earnings ²	2,420	19.2%	20.4%

1. Assuming constant exchange rates from corresponding period in FY09

2. Based on the Group's share of associates earnings before tax and exceptionals

Singapore



Singapore FY10: exceeds guidance

FY10 guidance

- Revenue to grow single-digit level
- EBITDA to grow low single-digit level
- EBITDA margin at around 36 – 38%
- Capex to be below S\$800m
- Free cash flow (ex associates dividend) to decline slightly

FY10 outcome

Revenue S\$5,995m

8%



EBITDA S\$2,293m

6%



SG biz margin

38.2%



Capex : revenue 11%

S\$652m



Free cash flow up 5%

S\$1.3b



Singapore: strong growth in IT&E and mobile

Q4 FY10	Revenue (\$\$ m)	YoY Change	Highlights
Total revenue	1,640	13%	<ul style="list-style-type: none"> strong growth in IT & Engineering and Mobile
Mobile	405	10%	<ul style="list-style-type: none"> growth in postpaid customers and improved postpaid ARPU
Data & Internet	400	2%	<ul style="list-style-type: none"> cautious corporate telecom spending
IT & Engineering	463	39%	<ul style="list-style-type: none"> revenue from fibre rollout: S\$81m NCS Group revenue grew 15% <ul style="list-style-type: none"> higher facilities management services and hardware sales
International telephone	135	7%	<ul style="list-style-type: none"> higher mix of "free IDD" minutes on mobile and calling plans
Sale of equipment	86	52%	<ul style="list-style-type: none"> higher volume of smartphone sales

Data & Mobile: leading & shaping the market

Mobile revenue

\$405m

Corporate data services revenue

\$294m

Postpaid ARPU at **\$86**

- up 6% excluding data-only SIMs

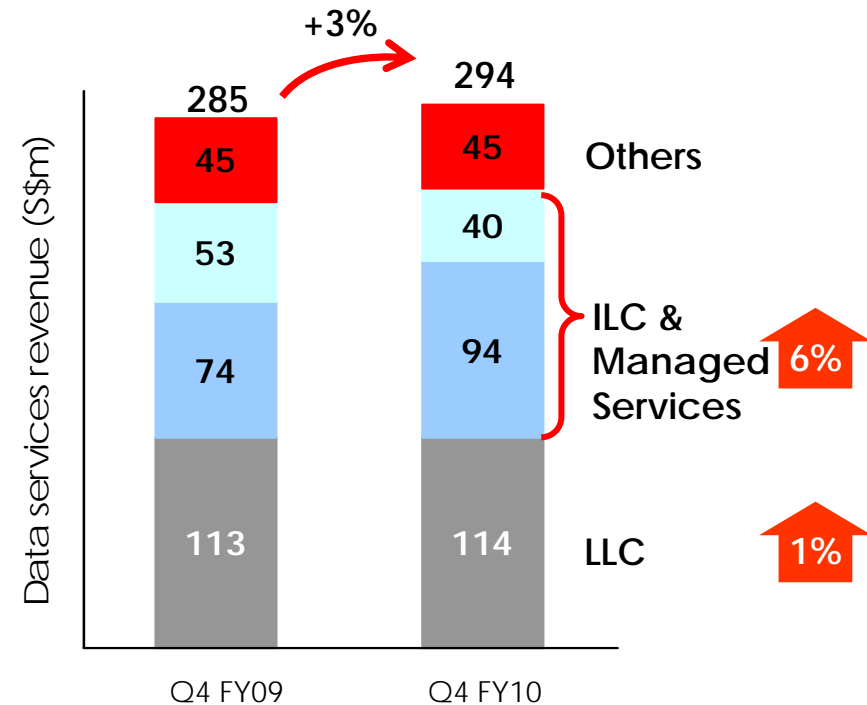
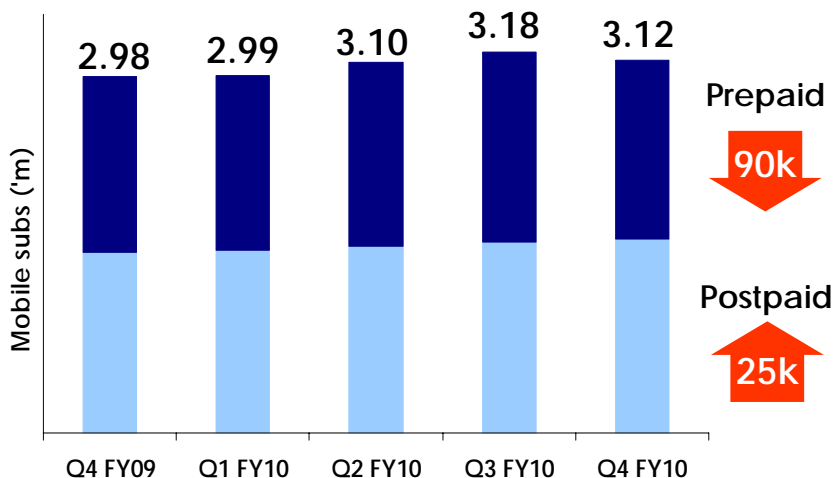
↑ 4%

Wireless BB subs¹

505k

Prepaid customer de-activation²

101k



1. Mobile subscribers who registered for monthly wireless broadband data subscription plans
2. Mainly due to de-activation of prepaid customer from reduction of certain cards' validity period

Delivering integrated ICT & multimedia services

IT & Engineering revenue¹ **\$463m**

Fibre rollout revenue

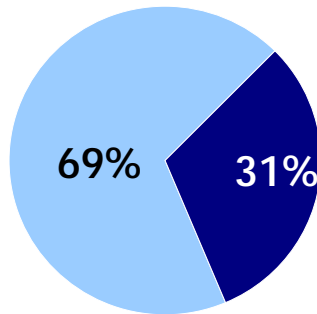
\$81m

NCS Group revenue

➤ up 15%

\$382m

Infrastructure services



Business solutions

NCS Group order book³

\$1.3bn

Redefining entertainment & communications

mio TV customers²

➤ up 36,000

191k

mio Plan & mio Home customers³

➤ up 18,000

187k



1. Includes NCS Group and rollout of fibre for OpenNet

2. As at 31 Mar 10

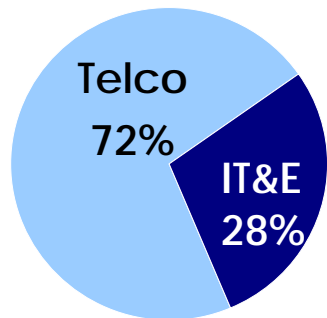
Singapore EBITDA stable

S'pore Biz EBITDA

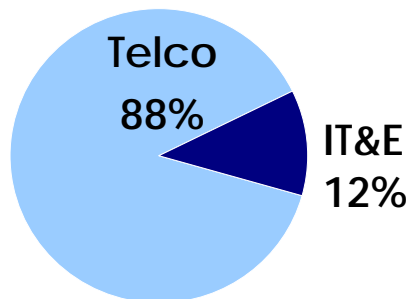
- EBITDA margin 35.3%

stable

SG Biz Revenue
S\$1.6b



SG Biz EBITDA
S\$579m



Telco EBITDA margin

➤ down 3.9% points

43.3%

IT&E EBITDA margin

➤ up 0.2% points

15.1%

Operating expenses

20%

Cost of sales

- fibre-rollout and higher handset sales

47%

Selling & Admin

- higher mobile subscriber acquisition & retention costs
- mio TV content & programming costs

24%

Staff costs

- lower job credits and additional incentive provision

7%

Traffic expenses

- lower lease expenses

4%

Optus



Optus FY10: in line with guidance

FY10 Guidance

FY10 Outcomes

- Revenue to grow at single digit level

Revenue A\$8,949m



- EBITDA to grow at low single-digit level

EBITDA A\$2,153m



- Capital expenditure to be approximately A\$1.1 billion

Capex: revenue 12%







- Free cash flow to be stable

Free cash flow up 5%



Optus: strong growth led by mobile

Q4 FY10	Revenue A\$m	YoY change	Highlights
Total revenue	2,232	 6%	<ul style="list-style-type: none">• strong performance in mobile
Mobile	1,398	 10%	<ul style="list-style-type: none">• double digit service revenue growth• highest quarterly customer net adds in 5 years
Business & Wholesale Fixed	491	 1%	<ul style="list-style-type: none">• higher data & IP and satellite revenues• lower international wholesale voice revenue
Consumer & SMB Fixed	346	 1%	<ul style="list-style-type: none">• consumer fixed on-net revenue growth• continued exit of unprofitable resale

Mobile: strengthened market position

Mobile service revenue

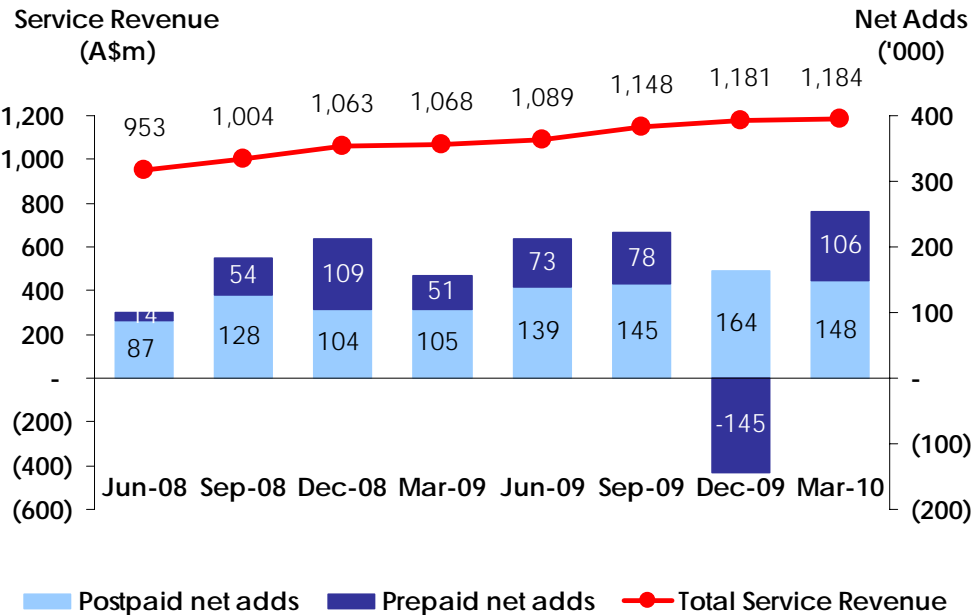
- Six quarters of double digit growth



Strong customer growth

- Highest quarterly net adds in 5 years

254k



Wireless broadband cust¹

- net adds of 108k

907k

Postpaid ARPU at A\$69

- up 6% excluding wireless BB

1%

Total data % of ARPU

- 16% non-sms data

38%

Subscriber acquisition cost

- up 14% yoy and down 12% qoq

A\$186

EBITDA margin

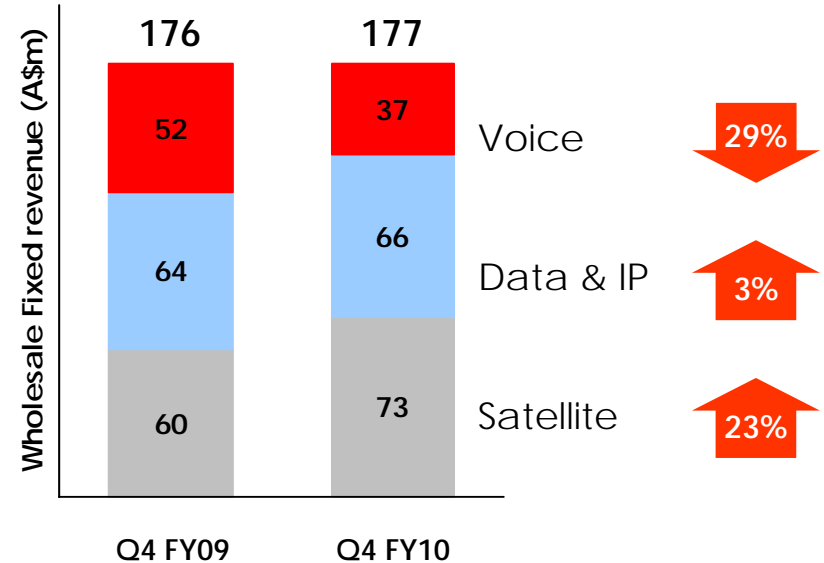
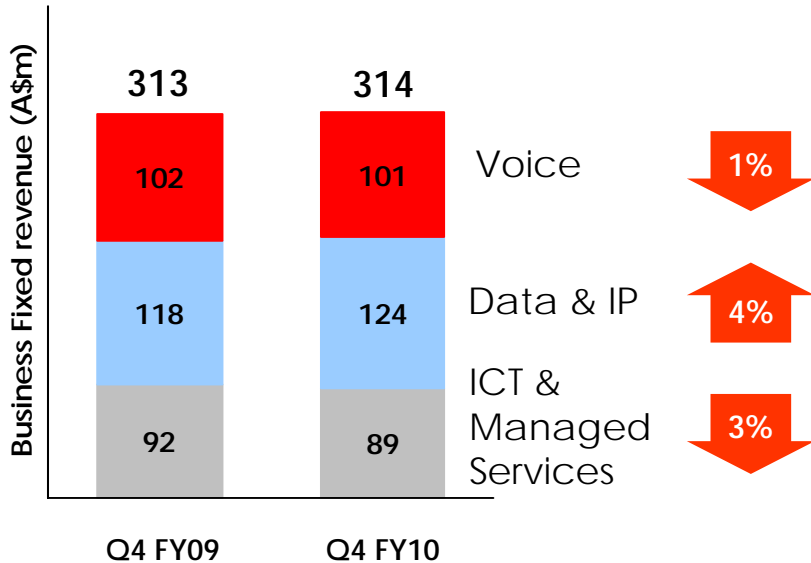
- down 1% pt yoy
- EBITDA up 5%

30%

Business & Wholesale Fixed: strong satellite revenue growth

Business: higher data & IP revenue

Wholesale: higher satellite revenue



EBITDA margin

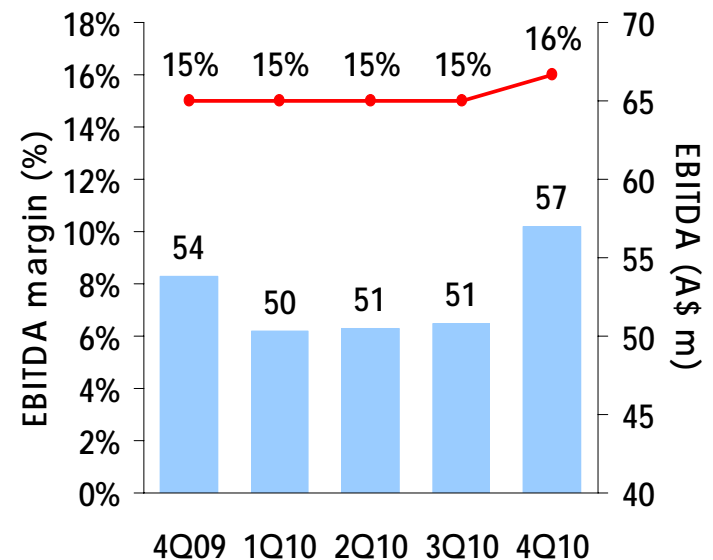
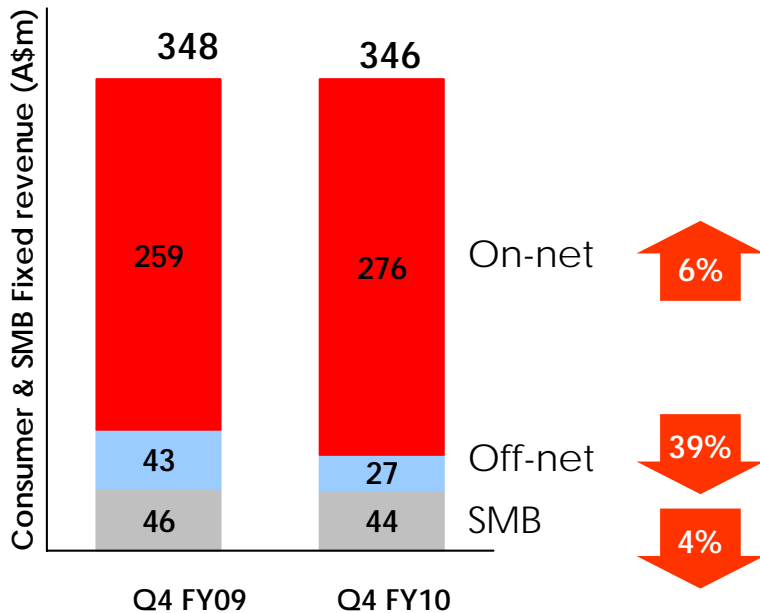
- up 1% pt yoy
- EBITDA up 4%

28%

Consumer & SMB Fixed: on-net growth drives margin expansion

Broadband drives on-net growth

On-net yield management



EBITDA margin

- up 1% pt yoy
- EBITDA up 6%

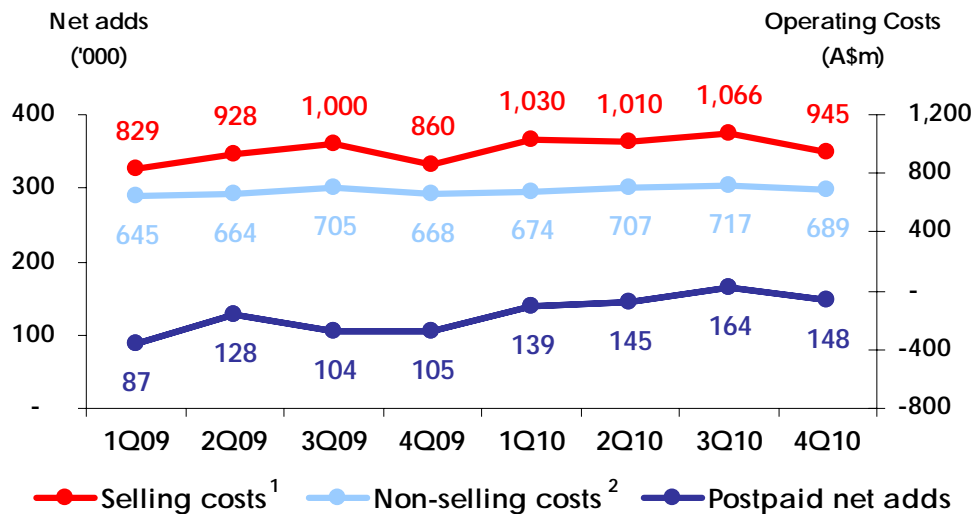
16%

Operating costs: investing in customer growth

Mobile postpaid customer growth drives increase in selling costs

Operating expenses

- Opex excl selling up 3%



Selling costs¹

- increased customer acquisition/retention costs



Traffic expenses

- higher interconnect costs in line with revenue growth



Staff costs

- tight headcount management



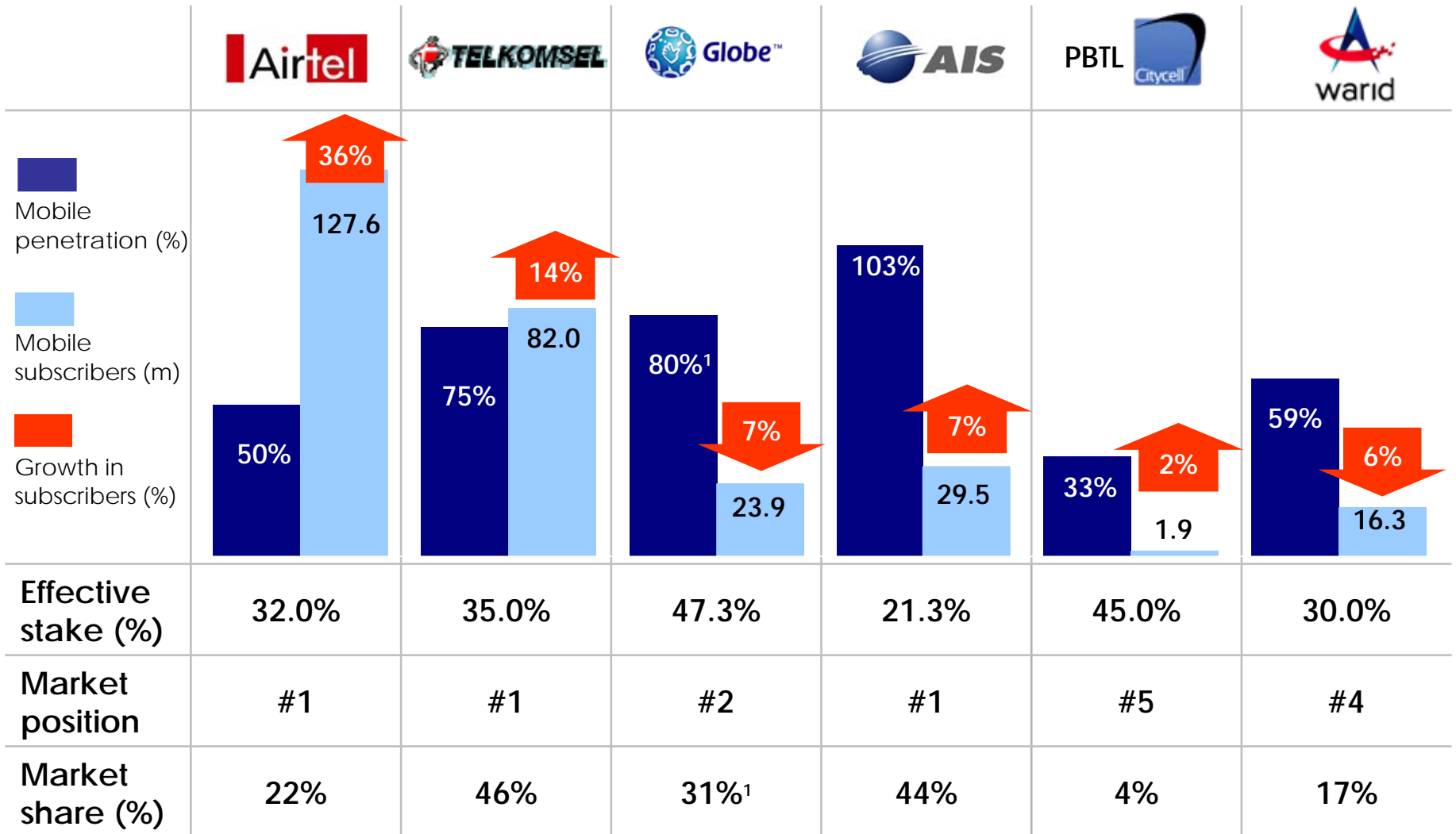
1. Selling costs include: Selling & Admin and Cost of sales

2. Non-selling costs include: traffic, staff costs, repair & maintenance and capitalised costs

Associates and joint ventures

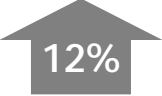
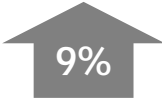

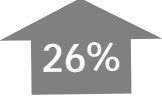
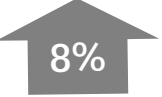


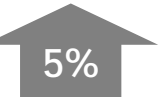

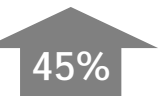
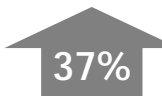


Regional Mobile: world's fastest growing mobile markets



1. As at Dec 09

Strong growth in Regional Mobile Associates earnings

Q4 FY10	PBT ¹ (\$\$ m)	% Change (\$\$)	% Change (local curr)	Highlights
Regional Mobile	546	 12%	NA	<ul style="list-style-type: none"> growth boosted by stronger Indonesian rupiah, and fair value gains
Bharti	245	 9%	 8%	<ul style="list-style-type: none"> strong growth in customers and minutes of use price pressure moderated revenue growth
Telkomsel	205	 26%	 8%	<ul style="list-style-type: none"> revenue growth from higher customer base
Globe	61	 23%	 20%	<ul style="list-style-type: none"> decline in revenue due to mobile competition, partially offset by broadband & corporate biz
AIS ²	53	 5%	 5%	<ul style="list-style-type: none"> reflects more stable economic conditions in the Dec 09 quarter
Warid	(14)	 45%	 37%	<ul style="list-style-type: none"> cost measures

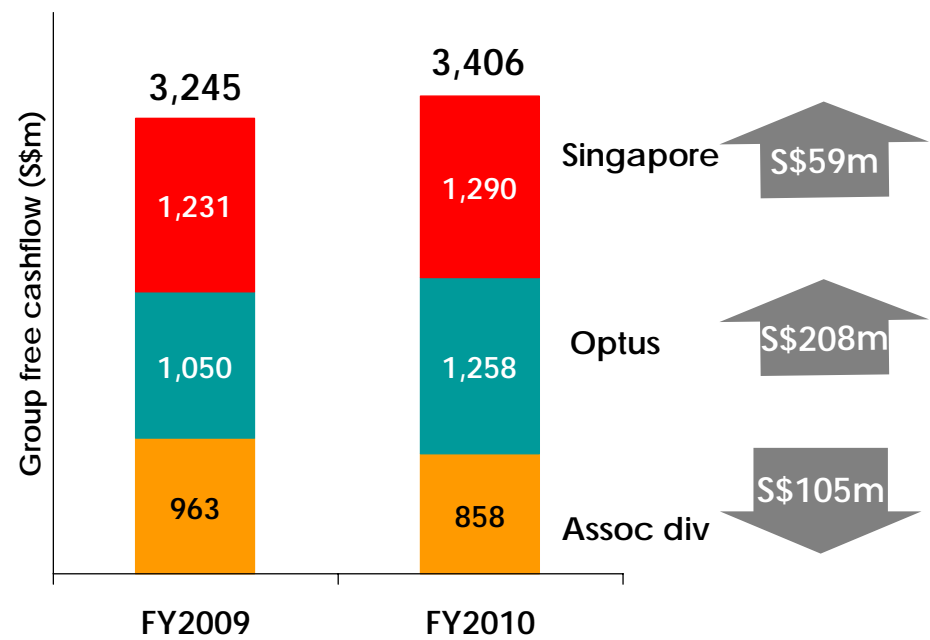
1. Excluding exceptional items – compared to 3 months to Mar 10
 2. SingTel accounted for AIS Dec 09 quarter results in these results

Financial position & Outlook



Strong financial position

Generating strong free cash flow¹



Strong balance sheet

Net debt	\$6.3bn
Net gearing	21%
Net debt:EBITDA	0.9x
EBITDA:net interest expense	24x
S&P's rating	A+
Moody's rating	Aa2

1. Operating cash including associates dividends less cash capex

FY11 : Outlook and assumptions

Singapore

- 7 to 9% GDP growth

Australia

- 3.5% GDP growth¹

Regional mobile

- 6 to 8% GDP growth in India & Indonesia
-

1. For the fiscal year ending Jun 2011

Singapore: leading and shaping the market

FY11 Guidance

Revenue

Grow at mid single-digit level

- higher mobile, IT & Engineering and mio TV revenue

EBITDA

Decline within low to mid single-digit range

- EBITDA margin to decline to around 35%

Capex

Around S\$830m

- includes S\$170m for ST-2 satellite

Free cash flow¹

In the range of S\$1.1b

1. Excluding dividends from associates

Optus: building on positive momentum

FY11 Guidance

Revenue
& EBITDA

Grow at mid single-digit levels

Capex

Around A\$1.2b

Free cash flow

Above A\$1.0b

Associates outlook

FY11 Guidance

Bharti

Earnings to be diluted by acquisition financing costs for Zain and investment in 3G spectrum

Telkomsel

Operating revenue to grow at high single-digit level
EBITDA margin to decline slightly

**Dividends from
Regional Mobile
Associates**

Ordinary dividends to increase



Asia's Leading Communications Company



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